

### **OPEN MEETING**

### REGULAR MEETING OF THE GOLDEN RAIN FOUNDATION SECURITY AND COMMUNITY ACCESS COMMITTEE

### Monday, February 25, 2019 – 1:30 p.m. Laguna Woods Village Community Center Board Room 24351 El Toro Road

### **AGENDA**

1.	Call to Order	Don Tibbetts
2.	Acknowledgment of Media	Don Tibbetts
3.	Approval of the Agenda	Don Tibbetts
4.	Approval of Meeting Report	Don Tibbetts
5.	Chair's Remarks	Don Tibbetts
6.	Member Comments (Items Not on the Agenda)	Don Tibbetts

### Reports:

Tim Moy
Tim Moy
Tim Moy
Tim Moy
Tim Moy

### Items for Discussion and Consideration:

12. Schedule of Traffic Monetary Penalties Tim Moy

### **Items for Future Agendas:**

13. Surveillance Cameras

### Concluding Business:

- 14. Committee Member Comments
- 15. Date of Next Meeting April 22, 2019 at 1:30 p.m.
- 16. Adjournment



### REPORT OF THE REGULAR MEETING OF THE GOLDEN RAIN FOUNDATION OF LAGUNA WOODS SECURITY AND COMMUNITY ACCESS COMMITTEE

The Regular Meeting of the Security and Community Access Committee was held on Monday, December 17, 2018 at 9:30 a.m. 24351 El Toro Road, Laguna Woods, California.

MEMBERS PRESENT:

Don Tibbetts - Chair, Pat English, Ray Gros, Reza Bastani,

Anthony Liberatore, Cush Bhada, and John Dalis

**MEMBERS ABSENT:** 

John Frankel

ADVISORS PRESENT:

Larry Cunningham

**ADVISORS ABSENT:** 

Frank Tybor

**OTHERS PRESENT:** 

Joan Milliman, Juanita Skillman, Andre Torng, Diane Phelps,

Annette Sabol Soule, and Beth Perak

**STAFF PRESENT:** 

Tim Moy and Debbie Ballesteros

### **CALL TO ORDER**

Don Tibbetts, Chair, called the meeting to order at 9:31 a.m.

### **ACKNOWLEDGEMENT OF PRESS**

The Media was not present.

### APPROVAL OF AGENDA

By way of consensus, the Committee approved the agenda as presented.

### APPROVAL OF MEETING REPORT

By way of consensus, the Committee approved the October 22, 2018 meeting report with minor corrections.

### **CHAIRMAN'S REMARKS**

Chair Tibbetts informed the Committee that he is the new chair. He stated that many residents choose to move to the Community because of the activities, amenities, and most importantly, safety and security.

### MEMBER COMMENTS ON NON-AGENDA ITEMS

Annette Soule (3428-C) commented on proximity cards. She stated that they should be implemented sooner rather than later.

Report of GRF Security and Community Access December 17, 2018 Page 2 of 4

Andre Torng (389-Q) inquired about the Security Division's Standard Operating Procedures (SOP). He stated if it was possible to release the titles to the Directors.

### RESPONSE TO MEMBER COMMENTS

Tim Moy, Chief of Security, repsoned to Ms. Soule and stated that he will follow up with Chuck Holland, Chief Information Officer, on the status of the proximity cards.

Chief Moy responded to Mr. Torng by stating that SOP's are for operational purposes only and could not be shared with the Directors.

### **REPORTS**

**Gate Access Update** 

Chief Moy informed the Committee that the Gate Access Project should begin in February starting with the following order of Gates: 1 and 14, 2 and 7, 3 and 8, 4 and 9, and 10 and 11.

Chief Moy explained that there will be a temporary gate house that will be opened if the construction schedule allows.

### Disaster Preparedness Task Force Report

Chief Moy informed the Committee of the Great California Shakeout exercise that was conducted in October. The excersice included 100 volunteers at Clubhouse 5 that acted as victims to simulate the activity that a Care and Reception Center (CRC) would receive during a disaster. The exercise provided valuable information regarding flaws that are being rectified for all other CRC's.

Chief Moy also informed the Committee that he will be touring each clubhouse with the Disaster Preparedness Task Force Clubhouse Coordinator to evaluate the layout of the clubhouse.

Chief Moy informed the Committee a new class on Diabetes and Stroke has been added to the lineup for training next year. This will be in addition to the CPR / AED and First Aid classes that are already provided free of charge to Residents.

### **RV** Update

Chief Moy informed the Committee RV Lot A was recently repaved and repaired. He also explained that Security has issued more courtesy notices than citations this year on the RV's. The owners are given a chance to fix the issue before they are cited.

Lastly, Chief Moy explained that this time last year, there was a long waiting list. However, after conducting an audit, the waiting list decreased and there is now parking available for new members moving in to the Community.

Report of GRF Security and Community Access December 17, 2018 Page 3 of 4

### **Noteworthy Incidents**

Chief Moy informed the Committee of a serious accident in the Village. A resident was driving, facing the sun and did not see a pedestrian crossing the street and unfortunately hit the resident.

Chief Moy stated that the sun glare is dangerous as it limits the visibility to see. This also affects golf carts since they have to share the road with larger vehicles and have to be careful going around parked vehicles as well. He informed the Committee that he and Director Ray Gros made a golf cart safety video which will be available to the Community. This video will be sent to all Golf Cart owners and willed be played at traffic school.

Chief Moy explained how a resident's daughter recently informed the Security Department that her mother had been moved to an assisted living home and was concerned that her sister, who was recently released from jail, might try to gain access to the unit. The sister had gained access to the Village and each time, she was admonished for trespassing and taken to jail. The Security Department has been conducting daily patrol checks on the unit. During one of the patrol checks, the Security Patrol Officer noticed that the unit lights were on. The Security Officer called for backup to include the Orange County Sheriff's Department (OCSD). It was determined that the sister broke into the unit and would have bled out if the Security Officer had not found her on time. The OCSD arrested the sister and took her to the hospital. Chief Moy commended the Security Officer for his quick thinking and action.

### **Security Statistics**

Chief Moy reported on the statistics for the Security Department that includes foot patrols, notice of violations, crimes, traffic collisions, RV lots, Social Services and the Compliance Division. Reports are attached to the official minutes of this meeting.

Chief Moy explained that the Social Services Division has acquired a new Social Worker and have applied for a grant to hire another. He explained that Susan McInerny, Social Service Manager has been working hard and doing a great job on getting additional resources for the Community.

Chief Moy informed the Committee that the increased number of citations from last year is due to being fully staffed. He also explained the compliance report on how Board's deal with the 20% of residents that do not follow the rules. Chief Moy stated that the Compliance Division is in the process of hiring an additional Compliance Coordinator to help with the workload.

### ITEMS FOR DISCUSSION AND CONSIDERATION

### Fire Avert

Chief Moy explained that the Fire Avert device only works when it connects with a functioning smoke detector. He stated that Third Mutual and the Towers are moving forward with the pilot program. However, United has elected to not participate at this

Report of GRF Security and Community Access December 17, 2018 Page 4 of 4

time. Chief Moy also explained that another device which requires smoke detector to be hard wired, has been brought forward to his attention. Research is being conducted to see which one will be beneficial for the Community.

### Traffic Engineer Proposal

Chief Moy presented the Traffic Engineer Proposal. The Committee commented and asked questions.

Director Gros made a motion to approve the Traffic Engineer Proposal. Director Bhada seconded the motion.

By a vote of 5-1-0 (Director Bastani opposed). The motion carried.

### **ITEMS FOR FUTURE AGENDAS**

- Smoke Alarms
- Proximity Cards

### **CONCLUDING BUSINESS**

### **Committee Member Comments**

Director Liberatore agrees with hiring an Engineer for Calle Aragon.

Director Gros would like to have the Fire Department come in and give safety tips.

Director English stated that the number of vehicles should be decreased to two vehicles per unit.

### DATE OF THE NEXT MEETING

The next meeting is scheduled for Monday, February 25, 2019, at 1:30 p.m. in the Laguna Woods Village Community Center, Board Room.

### **ADJOURNMENT**

There being no further business to come before the Committee, Chair Tibbetts adjourned the meeting at 10:57 a.m.

Don Tibbetts, Chair

### SECTOR ORIENTED SECURITY FOOT PATROLS 2017

	u <u>e</u>	Feb	March	Anril	May	ouil.	Into	Alia	Sont	50	NON	٦٩٥	TOTAL	Monthly Ava
Fire Issues	0	4	8	3	2	3	5	7	7	2	5	9	52	4.3
Hazards	19	54	65	09	46	49	48	84	34	31	46	32	568	47.3
Lights	103	158	63	20	63	52	37	63	48	64	69	116	988	73.8
Maintenance	20	17	16	11	28	24	18	15	20	18	22	11	220	18.3
Perm. Fence	8	12	14	21	26	22	2	9	2	11	8	3	138	11.5
Pests	0	0	0	1	1	0	0	1	3	4	2	0	12	1.0
Signs	9	4	12	9	2	2	2	0	2	2	5	2	51	4.3
Miscellaneous	40	33	59	58	119	20	121	92	83	107	131	152	1048	87.3
TOTAL	196	282	237	210	290	202	239	271	199	239	288	322	2975	
-						FOOT	FOOT PATROLS	S 2018						
	Jan	Feb	March	April	May	June	July	Aug	Sept	Oct	Nov	Dec	TOTAL	Monthly Avg
Fire Issues	2	2	9	14	4	0	0	0	0	0	0	0	28	2.3
Hazards	19	26	19	09	09	73	28	29	22	44	30	101	614	51.2
Lights	100	42	29	92	40	24	23	31	16	24	13	20	492	41.0
Maintenance	3	7	8	19	11	9	21	24	10	8	10	10	137	11.4
Perm. Fence	2	9	1	8	13	4	0	9	2	4	4	0	50	4.2
Pests	0	1	0	0	0	1	3	0	0	2	2	0	6	0.8
Signs	3	1	0	1	1	0	0	1	2	1	1	1	12	1.0
Miscellaneous	146	33	79	208	75	146	171	212	79	191	148	94	1582	131.8
TOTAL	275	118	180	402	204	254	276	341	166	274	208	226	2924	
1						FOOT	PATROLS	S 2019						
	Jan	Feb	March	April	May	June	July	Aug	Sept	Oct	Nov	Dec	TOTAL	Monthly Avg
Fire Issues	0	0	0	0	0	0	0	0	0	0	0	0	0	0.0
Hazards	81	0	0	0	0	0	0	0	0	0	0	0	81	81.0
Lights	47	0	0	0	0	0	0	0	0	0	0	0	47	47.0
Maintenance	25	0	0	0	0	0	0	0	0	0	0	0	25	25.0
Perm. Fence	0	0	0	0	0	0	0	0	0	0	0	0	0	0.0
Pests	0	0	0	0	0	0	0	0	0	0	0	0	0	0.0
Signs	1	0	0	0	0	0	0	0	0	0	0	0	1	1.0
Miscellaneous	96	0	0	0	0	0	0	0	0	0	0	0	96	96.0
TOTAL	250	0	0	0	0	0	0	0	0	0	0	0	250	
						Ī	LEGEND							
Fir	Fire Issues		Clutter, flan	Clutter, flammable liquids, elect	ids, electric	trical wiring, etc	9							
	Hazards		Raised and	Raised and cracked walkways,		ps and curb	s, any pote	steps and curbs, any potential tripping hazards or safety hazards	hazards or	safety haza	ırds			
end:	Lignts Maintenance		Non-tunction Failing spri	Non-functioning Laguna Woods Failing sprinkler systems, railin		llage exterio Iandscapin	or lignts and la issues (i.a	s VIIIage exterior lights and hon-functioning Edison street lights ds. landscaping issues (i.e.fallen branches, etc.) and other main	oning Edisc ches, etc.) ¿	on street ligh	s Village exterior lights and non-functioning Edison street lights ds. landscaping issues (i.e.fallen branches, etc.) and other maintenance failures	ailures		
Per	Perimeter Fence		All perimet	er walls and	All perimeter walls and associated barbed wire failures	barbed wir	e failures							
em	Pests		Rodent and	Rodent and insect infestations	stations									
	Signs		Traffic sign	Traffic sign, CDS signs, Manor		nber signs,	and all othe	number signs, and all other miscellaneous signs	sous signs					
Misce	Miscellaneous		All areas no	All areas not specifically addre		d in the abo	ssed in the above categories	es						

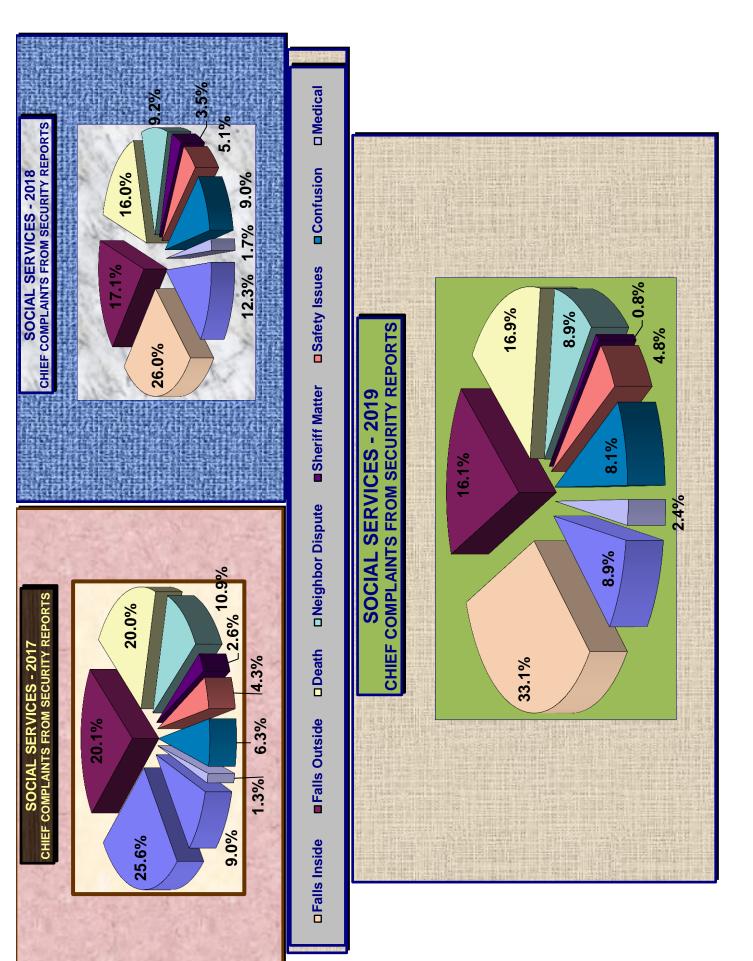
### Social Services - YTD 2017/2018/2019 CHIEF COMPLAINTS ON SECURITY REPORTS

% of Total TOTAL 97 127 127 126 116 117 117 1118 118 117 94 94 Non-Medical 15 7 12 Medical Confusion Safety Issues 2017 Sheriff Matter Neighbor Dispute 19 13 15 Death Falls Outside 29 23 26 17 17 22 27 22 28 Falls Inside MONTH Feb. March April May June July Aug. Sept. Oct. Nov. Total Jan.

	% of Total	7.8%	6.8%	8.6%	8.9%	8.4%	9:9%	<b>%9</b> .6	8.3%	6.0%	8.5%	7.8%	9.5%		
	TOTAL	120	105	133	138	130	154	148	129	93	131	120	147	1548	
	Non-Medical	14	8	17	29	18	15	29	12	10	20	6	6	190	12.3%
	Medical	1	2	2	2	0	2	2	4	1	0	0	8	27	1.7%
	Confusion	10	8	5	11	12	10	11	13	9	16	25	12	139	%0.6
2018	Sheriff Matter Safety Issues	2	9	6	7	3	8	10	2	4	9	7	13	43	5.1%
20	Sheriff Matter	2	3	10	0	3	3	4	3	4	8	5	6	54	3.5%
	Neighbor Dispute	13	7	14	24	16	15	13	14	9	10	8	3	143	9.2%
	Death	24	26	21	18	21	26	14	17	15	22	23	21	248	16.0%
	Falls Outside	19	21	28	19	17	29	23	24	24	18	17	26	265	17.1%
	Falls Inside	32	24	24	31	40	46	42	32	23	31	29	46	403	26.0%
	MONTH	Jan.	Feb.	March	April	May	June	July	Aug.	Sept.	Oct.	Nov.	Dec.	Total	% of Total

	% of Total	100.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%		
	TOTAL	124	0	0	0	0	0	0	0	0	0	0	0	124	
	Non-Medical	11												11	8.9%
	Medical	3												3	2.4%
	Confusion	10												10	8.1%
2019	Sheriff Matter Safety Issues Confusion	9												9	4.8%
20	Sheriff Matter	1												1	0.8%
	Neighbor Dispute	11				1 2 3	8.9%								
	Death	21												21	16.9%
	Falls Inside Falls Outside	20												20	16.1%
	Falls Inside	41												41	33.1%
	MONTH	Jan.	Feb.	March	April	May	June	July	Aug.	Sept.	Oct.	Nov.		Total	% of Total

Agenda Item 11

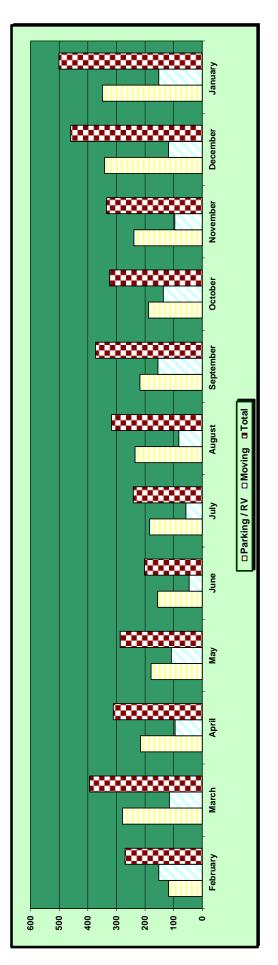


### NOTICE OF VIOLATIONS JANUARY 2019

	Gat	Gates 1,2,3,4	3,4	ອ	Gates 5,6		Gate	Gates 7,8,9,10	,10	9	Gate 14		ຶ່ວ	Gate 11			GRF		١	TOTALS	
VIOLATIONS	YTD 2018	JAN	YTD 2019	YTD 2018	JAN	YTD 2019	YTD 2018	JAN	YTD 2019	YTD 2018	JAN	YTD 2019	YTD 2018	JAN	YTD 2019	YTD 2018	NAU	YTD 2019	YTD 2018	JAN	YTD 2019
601 SPEED +11-15	27	33	33	0	18	18	33	41	41	0	0	0	0	0	0	0	0	0	09	92	92
602 SPEED 16+		2	2	0	0	0	41	26	26	0	0	0	0	0	0	0	0	0	15	28	28
610 STOP SIGN	7	8	80	6	0	0	22	16	16	0	0	0	0	0	0	0	0	0	42	24	24
660 UNLICENSED DRIV.	7	2	5	0	0	0	8	3	ю	0	0	0	0	0	0	0	0	0	4	8	Φ
ALL OTHER MOVING*	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
700 NO PARKING	က	17	17	0	1	7	0	0	0	0	0	0	0	0	0	0	7	_	3	29	29
720 LIMITED PARKING	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	0	-	0	0
725 EXPIRED REG	32	34	34	18	22	22	12	19	19	2	0	0	0	-	П	0	0	0	64	92	76
727 NO DECAL/OPP	က	62	62	4	65	65	9	59	59	7	0	0	0	0	0	0	0	0	41	186	186
811 HANDICAPPED	0	-	-	-	0	0		0	0	0	0	0	0	0	0	-	2	2	8	8	3
ALL OTHER PARKING**	41	18	18	9	20	20	9	13	13	0	С	Э	0	0	0	2	7	-	28	55	55
RV VIOLATIONS***	0	0	0	3	0	0	7	0	0	0	0	0	0	0	0	0	0	0	4	0	0
TOTALS	92	180	180	41	136	136	98	177	177	4	က	လ	0	-	-	က	4	4	238	501	501

Agenda Item 11

<sup>\*</sup> All other moving violations include S-Codes: 600, 620, 630, 640, 650, 680, 690, 691 and 695 \*\* All other parking violations include S-Codes: 0010, 721, 722, 723, 724, 726, 730 and 800 \*\*\* Recreational Vehicle (RV) violations include S-Codes: 820, 830, 840, 850, 860 and 870



	oruary March	April	May	June	July	August	September	October	November	December	January	Mth. Ave.
73		53 3.	1 40	17	14	20	90	64	48	24	92	46.3
-	13	9	9 (	4	25	1	2	4	8	10	28	6.6
2	22	48 46	99 26	20	14	99	92	09	56	37	24	44.4
	8	9	3 2	2	4	9	8	7	13	17	8	7.9
	3	0	0 1	0	0	0	3	•	1	0	0	8.0
ž	152	15 95	2 108	46	25	82	155	136	96	118	152	109.3
	2	.8 29	0/ 20	48	32	19	23	43	40	23	29	40.5
	0	0	0 0	0	3	9	6	0	1	4	0	2.0
7	41	62 49	9 52		49	69	74	22	69	116	9/	63.4
•	1 49	105 51		22			29	35	92	131	186	76.1
	1	1		4	9	2	0	1	4	2	3	2.3
	20	36 29	5 34	23	32	52	40	54	32	9	22	39.0
	2	8	0 (	0	2	7	2	0	Į.	ļ	0	1.9
_	18 2	279 216	3 179	156	184	235	218	188	239	342	349	225.3
	270 3	394 31	1 287	202	241	317	373	324	335	460	501	335

				Hazardous Material, Wheel Block, Jack Support (R&R Section "W" Violation),	Maintenace or Repair, Miscellaneous (Minor), Miscellaneous (Major)
No Parking	Limited Parking	Expired Registration	727 No Decal / OPP	811 Handicapped	Abandoned Vehicle; RV over 6hr; Advertising; Storage; Parked sidewalk; Block Sidewalk; Fire Hydrant; All Other
700	720	725	727	811	All Other
601 Speed +11-15 MPH	602 Speed 16 MPH+	610 Stop Sign	Unlicensed Driver		Speeding + 6-10 MPH; Right of Way; Turn Signal; Left of Center; Hit & Run; Reckless; Headlight; Bicycle on Sidewalk
601	602	610	099		All Other
				Moving Violation &	Parking Codes

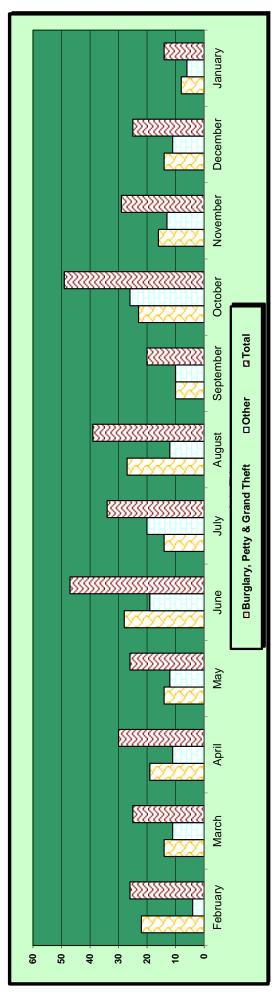
February 2018- January 2019

### CRIMES REPORT JANUARY 2019

	GAT	<b>GATE 1,2,3,4</b>	4,	Ø,	GATE 5,6		GATE	GATE 7,8,9,10	0	GA	GATE 14		GA	GATE 11			GRF		Σ	TOTALS	
VIOLATIONS	YTD 2018	JAN	YTD 2019	YTD 2018	NAC	YTD 2019	YTD 2018	JAN $\frac{1}{2}$	YTD 2019	YTD <sub>Ј</sub> 2018	JAN $\frac{Y}{20}$	YTD 2019	YTD Ј	JAN 2	YTD 2019	YTD 2018	JAN	YТD 2019	YТD 2018	JAN	YTD 2019
70 BURGLARY AUTO	0	0	0	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	2	0	0
90 BURGLARY RESIDENCE	1	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0	2	0	0
150 DISTURBANCE	13	0	0	8	3	3	2	0	0	1	0	0	0	0	0	10	0	0	34	3	3
<b>260</b> FRAUD	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
370 MALICIOUS MISCHIEF	22	2	2	10	_	-	1	0	0	0	0	0	~	0	0	_	0	0	45	က	က
500 GRAND THEFT	9	0	0	4	0	0	3	0	0	-	0	0	0	0	0	0	0	0	14	0	0
							-				-					-	-		-	-	
505 АUTО ТНЕFT	က	0	0	-	0	0	~	0	0	0	0	0	0	0	0	0	0	0	υ	0	0
510										-	F										
PETTY THEFT	64	7	7	37	4	4	27	2	2	9	0	0	8	0	0	9	0	0	143	8	8
		F			ŀ		ŀ	-			F		F	ŀ		ŀ	F		F	-	
520 TRESPASSING	7	0	0	4	0	0	4	0	0	0	0	0	2	0	0	13	0	0	30	0	0
TOTALS	116	4	4	99	<b>©</b>	8	49	2	7	8	0	0	9	0	0	30	0	0	275	14	14

**CRIMES REPORT** 

# **Twelve Month Rolling Trend Report**



January Mth. Ave.	0.5	0 0.3	0 2.0	0 0.3	8 14.3	8 17.4	3 6.3	0 0.1	3 5.2	0 1.4	6 12.9	303
December Janu	0 0	0 0	2 0	0 0	12 8	14 8	5 3	0 0	5 3	1 0	11 6	25 1.
November	1	0	2	1	12	16	8	0	2	3	13	50
October	1	1	9	1	14	23	14	0	6	3	26	67
September	1	0	0	0	6	10	4	0	2	1	10	20
August	0	1	1	1	24	27	9	0	4	2	12	30
July	0	0	3	0	11	14	6	0	7	4	20	<b>7</b> 7
June	1	0	2	0	25	28	2	0	6	3	19	47
May	0	0	1	0	13	14	4	0	8	0	12	96
April	-	0	1	0	17	19	2	1	2	0	11	30
March	0	1	2	0	11	14	8	0	3	0	11	25
February	1	1	4	0	16	22	2	0	2	0	4	96
CODE	20	06	200	202	510	Sub -total	150	260	370	520	Sub-Total	Total

	chief		
260 Fraud	370 Malicious Mischief	520 Trespassing	
505 Auto Theft	510 Petty Theft	150 Disturbance	
70 Burglary (auto)	90 Burglary (residence)	500 Grand Theft	

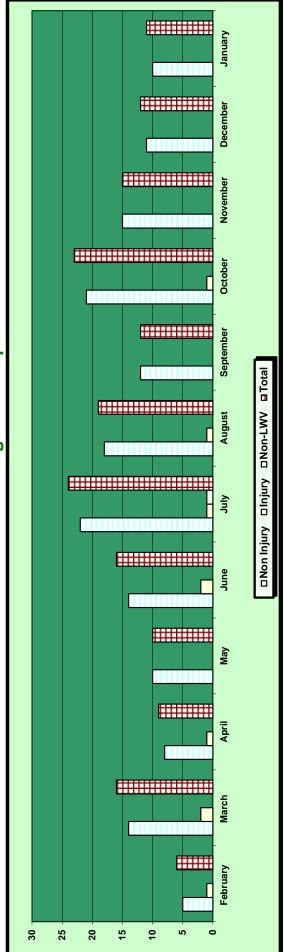
February 2018 - January 2019

## TRAFFIC COLLISIONS JANUARY 2019

	GAT	<b>GATE 1,2,3,4</b>	3,4	Ó	GATE 5,6	(0	GAT	GATE 7,8,9,10	,10	9	GATE 14		<b>'</b> 5	GATE 11			GRF		=	TOTALS	
VIOLATIONS	YTD 2018	JAN	YTD 2019	YTD 2018	JAN	YTD 2019	YTD 2018	JAN	YTD 2019	YTD 2018	JAN	YТD 2019	YTD 2018	JAN	YTD 2019	YTD 2018	JAN	YTD 2019	YTD 2018	JAN	YTD 2019
650 HIT AND RUN	9	1	1	12	0	0	3	0	0	0	0	0	0	0	0	10	0	0	31	7	1
1000 NON-INJURY	42	2	7	23	5	5	32	1	1	2	0	0	1	0	0	31	1	1	131	6	0
1010 INJURY	11	0	0	9	0	0	4	0	0	0	0	0	0	0	0	3	0	0	24	0	0
1020 FATALITY	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
1030 INJURY/FATALITY	0	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0	1	0	0
1050 COLLISION OUTSIDE LWV	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	4	1	1	4	1	1
TOTALS	29	3	3	41	2	2	40	1	7	2	0	0	1	0	0	48	2	2	191	11	11

TRAFFIC COLLISIONS

**Twelve Month Rolling Trend Report** 



Mth. Ave.	1.8	11.6	13.3	1.0	0.0	0.1	8.0	0.3	0.3	14.4
January	1	6	10	0	0	0	0	1	1	11
December	1	10	11	2	0	1	0	1	1	12
November	3	12	15	1	0	0	0	0	0	15
October	0	21	21	1	0	0	1	1	1	23
September	0	12	12	0	0	0	0	0	0	12
August	2	16	18	1	0	0	1	0	0	19
July	3	19	22	1	0	0	1	1	1	24
June	1	13	14	2	0	0	2	0	0	16
May	2	8	10	0	0	0	0	0	0	10
April	3	5	8	1	0	0	1	0	0	6
March	4	10	14	2	0	0	2	0	0	16
February	1	4	2	1	0	0	1	0	0	9
CODE	650	1000	Sub-total	1010	1020	1030	Sub-Total	1050	Sub-Total	Total

650 Hit & Run Accident	1020 Fatality Accident
1000 Non-Injury Accident	1030 Injury/Fatality Accident
1010 Injury Accident	1050 Outside Collision

Feburary 2018 - January 2019

### RECREATIONAL VEHICLE LOTS (A - B) 1/31/2019

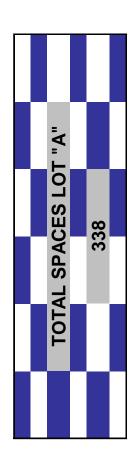
SPACE AND	VACANO	CIES	
	LOT "A"		LOT "B"
TOTAL SPACES	338		76
ASSIGNED RV SPACES	303		59
COMMERCIAL VEHICLES	/		6
VACANCIES	35		11

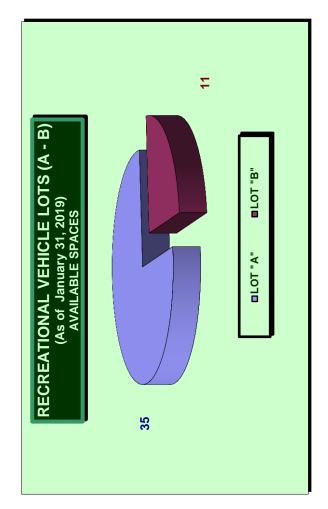
	WAITIN	IG LIST	
SPACE SIZE	NUMBER	SPACE SIZE	NUMBER
13 Feet		26 Feet	1
14 Feet		27 Feet	1
15 Feet		28 Feet	
16 Feet		30 Feet	4
17 Feet		31 Feet	3
18 Feet		32 Feet	1
19 Feet	2	33 Feet	
20 Feet	1	34 Feet	1
21 Feet		35 Feet	2
22 Feet		36 Feet	
23 Feet	3	38 Feet	1
24 Feet	2	40 Feet	1
25 Feet	1	45 Feet	1
	9		16
		TOTAL	25

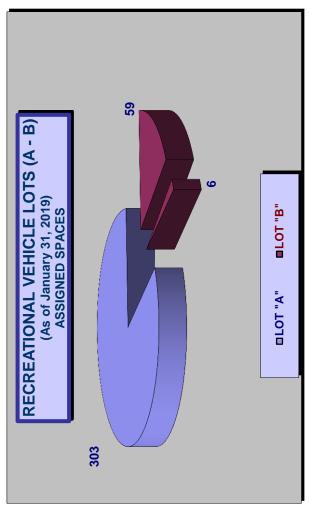
### **SPACES AVAILABLE**

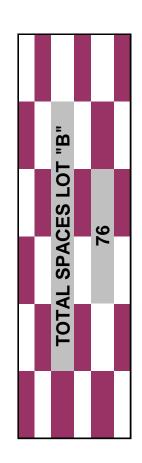
LOT "A"	
SPACE SIZE	NUMBER
14 Feet	
16 Feet	1
17 Feet	2
18 Feet	1
19 Feet	
20 Feet	
21 Feet	
22 Feet	1
23 Feet	1
24 Feet	1
25 Feet	4
26 Feet	3
27 Feet	
28 Feet	
29 Feet	
30 Feet	2
30.5 Feet	2 2 7
31 Feet	7
32 Feet	1
33 Feet	1
34 Feet 35 Feet	2
36 Feet	3
37 Feet	'
38 Feet	1
39 Feet	1
45 Feet	1
48 Feet	1
	35

LOT "B"	
SPACE SIZE	NUMBER
12 Feet	
13 Feet	
14 Feet	
16 Feet	
17 Feet	
18 Feet	
19 Feet	
20 Feet	
21 Feet	
22 Feet	
23 Feet	1
24 Feet	
25 Feet	1
26 Feet	6
27 Feet	
28 Feet	
29 Feet	
30 Feet	
31 Feet	1
32 Feet	1
33 Feet 34 Feet	
34 Feet	1
40 Feet	'
41 Feet	
48 Feet	
49 Feet	
57 Feet	11









### Compliance Division

	Nov	Dec	Jan
Total Number of Cases:	949	947	930
New Cases:	217	222	216
Active Cases:	480	503	484
Cases Resolved:	252	224	233
Allegations:			
Abandoned Vehicle:	28	31	34
Alteration Maintenance:	14	18	21
Animal Nuisance:	48	43	39
Balcony Clutter:	34	39	37
Breezeway Clutter:	43	35	31
Caregiver Policy:	68	63	64
Carport Clutter:	70	67	62
Common Area Clutter:	68	63	67
Delinquencies:	142	149	154
Equestrian Center:	0	0	0
Estate Sales:	0	0	0
Events:	0	0	0
Garden Center Violations:	5	22	17
Gate Clearance:	14	13	9
Golf Course Violation:	0	0	0
Illegal Business:	0	0	0
Illegal Occupancy:	100	88	82
Interior Clutter:	10	12	9
Landscape:	38	35	41
Maintenance:	2	7	12
Nuisance:	73	68	62
Other:	0	0	0
Patio Clutter:	62	65	71
Recreation Policy:	1	1	1
RV Violation:	3	5	2
Short Term Rentals:	5	9	6
Smoking Policy:	9	13	9
Traffic Rules:	57	48	51
Unauthorized Alteration:	55	53	49
Vehicle Oil:	0	0	0